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Business Benefit of the Proof of Concept

"Utilizing previous state IT investments and information systems already in place, the IDEx Proof of Concept will create the foundation for information sharing and demonstrate the business benefit and cost avoidance that will result as data sharing is built-out."

Amanda Copeland, Chief of Staff, Indiana Department of Correction

With the receipt of the remaining web services over the past few weeks, final development of the proof of concept is underway. As discussed in the strategic plan, most of the partner agencies indicated they would realize enhanced or streamlined business processes by receiving information through IDEx.

Building out the proof of concept is the first step to enable information sharing between justice and public safety systems. It is important to note that the proof of concept will leverage national information sharing standards to link existing information systems, providing a common language with which they can communicate. This will maximize the benefit to the State, and also allow for continual connection to the information sharing architecture.

Current Process Example: DOC-CRM

As part of the proof of concept implementation, agencies have the potential to gain portal access to offender information and offender status updates from the IDOC-CRM system.

Current process:

1. An agency requests offender information via telephone call or e-mail to the Department of Correction

2. A DOC staff member has to research and analyze the data request. The staff member will query the OIS and dump the requested data in a usable format, such as excel

3. DOC returns the information to the requesting agency by e-mail up to 30 minutes later.

Project News

Accomplishments

- Continued build out of the ESB / portal environment
- Began coordination of logistics for testing and training
- Started development of training manuals and other training aids

Next Steps

- Prepare portal demo to Program Management Team
- Collect information on users for testing and training and configure in system as appropriate
- Finalize and issue draft of ROI for review by state project manager and program management team

Benefits of DOC-CRM Portal Access

By giving agencies portal access, the process can be eliminated. Authorized agency personnel can sign-in to the portal and query an individual of interest to access offender information records housed in the DOC-CRM system. By streamlining this process, the following benefits may result:

- Agencies needing access to offender records will be able to receive them almost instantaneously, resulting in enhanced decision making within the system
- DOC personnel will no longer have to invest their time querying simple identifying data from the system; rather, they will be able to assist in more sophisticated analyses

Vision
Indiana will be a leader in providing secure, standards-based enterprise data exchange and information sharing enhancing the safety and security of all Hoosiers.
Mission
To establish a comprehensive framework and strategy to promote and facilitate the exchange of critical information in a secure environment to support the missions of local, state, federal and private sector partners.