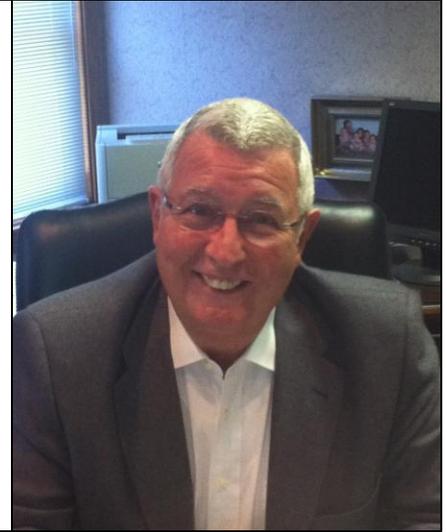




Project Update

“From the perspective of the Indiana Association of Chiefs of Police, sharing of data between and among departments is all about safety and efficiency. Efficiency in law enforcement combined with safety for all law enforcement officers will benefit every citizen in the state of Indiana. At a time when revenue (tax dollars) is at an absolute premium, efficiency and safety become our paramount concern.”

Michael F. Ward, CAE, Executive Director of the Indiana Association of Chiefs of Police
(Pictured on the right)



The Business Advisory Team has now met twice and has begun laying the foundation of identifying performance metrics for this project. Performance metrics can be characterized by identifying three key items; what to achieve, how to quantify that achievement, and then determine the standard of measurement so that performance can be measured. Performance metrics will be used as an input into the creation of the statewide strategic plan.

Week in Review

Strategy and Vision Team Notes

- Conducted Agency Assessments:
 - 10/4: Indiana Department of Correction (DOC)
 - 10/6: Indiana Public Defender Council (IPDC)
 - 10/7: Indiana Prosecuting Attorneys Council (IPAC)

Business Advisory Team Notes

- Business Advisory Team met to validate the draft vision and mission statements from the first meeting and to begin performance metrics for the project.

Did You Know?

A quote by H. James Harrington states: “*Measurement is the first step that leads to control and eventually to improvement. If you can’t measure something, you can’t understand it. If you can’t understand it, you can’t control it. If you can’t control it, you can’t improve it.*”

It is only by clearly articulating the objectives of agencies, understanding the current environment within which they operate, establishing baseline measures on critical factors related to the overall success in meeting agency objectives, and constantly measuring the impact of agency actions taken to achieve defined objectives that we can be effective.

Roberts, David J. *Law Enforcement Tech Guide for Creating Performance Measures That Work: A Guide for Executives and Managers*. 2006. SEARCH

Upcoming Activities

This Week

Date	Activity
10/12/10	Agency Assessment: Dept. of Correction
10/14/10	Agency Assessment: BMV
10/15/10	Agency Assessment: ISEP
10/20/10	Business Advisory Team Meeting

Reminder: Key Phase 2 Milestones

- Sept.-Oct. 2010:** Mission/Vision, Current Environment Assessment
- Sept.-Nov. 2010:** Gaps/Needs Assessment
- Oct.-Nov. 2010:** Performance Metrics
- Nov. – Dec. 2010:** Data Exchange Analysis, Governance Analysis, Strategic Plan

Performance Metrics

This diagram defines the three key ideas that comprise performance metrics as highlighted in the project update section.

